

# NCUA Credit Union Development Workshop

## Workshop Agenda

April 8, 2006

Crowne Plaza Hotels & Resorts

5985 Century Blvd.

Los Angeles, CA 90045-5463

310-642-7500

Registration  
8:00 a.m. to 8:45 a.m.

Opening Remarks  
8:45 a.m. to 9:00 a.m.

### Disaster Recovery Planning

*Determine if your current plan is adequate during a crisis and what areas need to be considered in developing or revising your plan.*

9:00 a.m. to 10:15 a.m.

Break  
10:15 a.m. to 10:30 a.m.

### Regulatory Hot Topics

*Find out the latest on the Bank Secrecy Act; New Consumer Regulations, including FACTA, Courtesy Pay Programs; and Security Programs-Unauthorized Access to Member Information.*

10:30 a.m. to 12:00 p.m.

Lunch  
12:00 to 1:00 p.m.

### Financial Literacy

*Learn how to structure a successful financial literacy program and how the program can reduce delinquency and charge-offs.*

1:00 p.m. to 2:00 p.m.

### Due Diligence- Best Practices

*Hear from credit unions on due diligence and how to structure new programs to be successful, as well as how to establish cooperative ventures to meet the needs of your members.*

2:00 p.m. to 3:00 p.m.